

WHATEVER IT TAKES

We're problem-solving, frustration-fighting people on a mission to make your healthcare simpler.



Think of us as your personal team of nurses, benefits experts and claims specialists who will do all we can to support your unique healthcare needs. Each time you contact us, you'll talk to a real person who knows your health benefits from top to bottom.

From replacing ID cards to more complicated matters, like claim resolutions, no request is too big or small for your Quantum Health Care Coordinators. **We're your one resource to contact whenever you need help with your medical, wellness or pharmacy benefits.**

Empowered and resourceful, Quantum Health Care Coordinators do things like:

- Verify coverage
- Provide health education resources
- Advocate for your care
- Help manage chronic conditions
- Find in-network providers
- Contact providers to discuss treatment
- Answer claims, billing and benefits questions
- Create health improvement plans
- Help reduce unnecessary out-of-pocket costs

**WHATEVER IT TAKES TO
MAKE YOUR HEALTHCARE
WORK TO YOUR BENEFIT**

We also help confirm precertification for services, to make sure you're always covered.

- Inpatient and skilled nursing facility admissions
- Outpatient surgeries
- MRI/MRA and PET scans
- Oncology care and services (chemotherapy and radiation therapy)
- Genetic testing
- Home healthcare
- Hospice care
- Durable medical equipment – all rentals and any purchase over \$1,500
- Organ, tissue and bone marrow transplants
- Dialysis
- Partial hospitalization and intensive outpatient for mental health/substance abuse



[MyJoannBenefits.com](https://www.myjoannbenefits.com)

(877) 324-3024
(Monday-Friday, 8:30 a.m.-10 p.m. ET)

JOANN

